On-line Payments Privacy Policy

Terms & Conditions:

- GBPUAT is Uttarakhnad State Government University and govern by the state LAW & UGC norms.
- The Online payment system is provided solely for the purpose of paying Online Tuition Fee for continuing students of the GBPUAT and for authorized staff for official use only.
- By using the system you declare that you are such an authorized user.
- Continuing student must pay tuition fees and student contributions using this on- line payment system.
- Continuing Students of GBPUAT are allowed to use open Online Fee Payment Functionality using their legal Student ID number given by GBPUAT.
- Declare that you are authorized to use Online Fee Payment System by using legal studentn ID issued by only GBPUAT.
- Continuing Students are not allowed to access application using username and password of any kind.
- Please declare that you are a continuing GBPUAT Student and you do intend to access application by using username and password.
- Continue Student should pay only his/her Fees.
- GBPUAT is not responsible for your financial transactions.
- Online Fee Payment system purpose to provide flexibility and conform to its continuing Student by offering option to pay online using various payment methods.
- It is sole responsibility of student to pick online payment option. GBPUAT do not recommend/ prefer/promote any particular method.
- If payment is made by means of a card that you do not personally own, the permission of the card owner must always be obtained to make payments using the card. In using the system you confirm that you have such permission.
- Information related to payments using debit or credit card is not accessed or stored by the Institute.
- You will receive a transaction code at the end of the transaction. Confirmation of payment with this code will be forwarded to you by email, to the email account you provided.
- The use of the system by persons other than authorized users may be the subject proceedings.
- Any attempt to compromise the security of the system by any person authorized authorized will be the subject of criminal

Data Security:

- GBPUAT declares it does not store any banking data/ credit card / debit card data and username/password in its system.

- We do not share anyone's personal information with any financial institution.
- We send only encrypted request to Payment Gateways as advised by it's authorized financial Institution/Bank.
- Only authorized officials of GBPUAT can only Access Applications by using his/her access credential given by Comptroller GBPUAT.

Payment Transactions:

- Student is responsible for total tuition Fees and for its online payment.
- Student hereby agrees that he/she has checked total fees and agree to pay total tuition Fees as it shown in student ledger.
- Payment Gateway's may charge service fee for using it's online payment facility.
- GBPUAT do not charge any service charge for its online payment facility nor it is responsible for such charges may occur at Payment Gateway's however we continuously work with Bank/financial Institution and request them to apply "lower to none" service charges if any.
- We advice student to Inquire directly from Payment Gateway's bank about any such charges.

Return Policy:

- GBPUAT doesn't have any return Fee policy online.
- GBPUAT follows its own regulations
- Any return Fee Payment should follow University Policy and Procedures as defined by registrar department of GBPUAT.
- Returns are usually made manually and student will get a University Cheque for return payments.
- Please visit Registrar office / Comptroller Office of GBPUAT for such matters.

Issues:

- If you face any issue after you made successful payment online please contact Comptroller office immediately
- Communication issue between Bank and GBPUAT may occur even after making successful payment online, make sure to check your account to see total amount as you saw in your student ledger was deducted from account. In this case please bring valid proof of your account and deduction screen print/statement plus any email/sms you received from Payment Gateway/Bank, Student ID number and your Bank Manager contact number. In many cases we will be able to rectify issue immediately and provide No-dues but in some cases it may take few hours or couple of days. It is completely depend on your bank and its cooperation level.

Other information

We reserve the right to change these terms and conditions regarding the use of this system at any time and to notify you by posting an updated version of these terms and conditions on system. If you require any further information about these terms and conditions please call / visit office of Comptroller of GBPUAT.
By accepting terms and condition, Student agrees to accept all the terms and condition as mentioned on this page and GBPUAT policies and procedures.